

Budget Related Performance Measures

State Board of Nursing

Program:	1.0 LICENSING AND REGULATION - RN/LPN
Contact:	Jo Elizabeth Ridenour, Executive Director (602) 771-7801
2nd Contact:	
Statute:	A.R.S. §§ 32-1601 to 32-1669

ML	Budget	Type	Performance Measure	FY 2017 Actual	FY 2018 Estimate	FY 2018 Actual	FY 2019 Estimate	FY 2020 Estimate
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IP	Total complaints received	1,000	1,200	1969	1900	1800
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Total licensees Registered Nurses and Licensed Practical Nurses	95,694	94,470	99,335	99,000	100,000
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Average calendar days from receipt of RN/LPN complaint to resolution	300	270	530	475	400

Program:	2.0 NURSING ASSISTANT
Contact:	Jo Elizabeth Ridenour, Executive Director (602) 771-7801
2nd Contact:	
Statute:	A.R.S. § 32-1645

ML	Budget	Type	Performance Measure	FY 2017 Actual	FY 2018 Estimate	FY 2018 Actual	FY 2019 Estimate	FY 2020 Estimate
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Total individuals certified as nursing assistants	28,692	28,000	28,832	29,000	29,500
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Average calendar days from receipt of CNA complaint to resolution	330	300	367	350	350